

<b>Registrar Name:</b>	ABC Limited
<b>Proxy Service Name:</b>	Registrar ABC Proxy Service
<b>Proxy Service Incident Plan:</b>	
Threshold for activating Incident plan	<p><i>EXAMPLE:</i></p> <p><i>24 hours service unavailability or within 24 hours of insolvency / instruction from ABC Limited</i></p>
Incident 24/7 contact	<p><i>EXAMPLE:</i></p> <p><a href="mailto:joe.bloggs@example.uk">joe.bloggs@example.uk</a> – 07654 321098  <a href="mailto:emergency.contact@example.co.uk">emergency.contact@example.co.uk</a> – 09876 543210</p>
Incident plan	<p><i>EXAMPLE:</i></p> <p><i>The access codes and credentials for our cloud data store are held by DEF &amp; Co<sup>1</sup>.</i></p> <p><i>DEF &amp; Co are authorised to provide them to Nominet within 24 hours in (a) the case of insolvency, (b) if insolvency is expected and ABC Limited authorises the transfer of data to Nominet or (c) an incident has occurred and either Registrar ABC Proxy Service or ABC Limited is not operating.</i></p> <p><i>In cases where our cloud data store is unavailable, a monthly backup of all registrant data is available directly from DEF &amp; Co.</i></p>
Data structure	<p><i>EXAMPLE:</i></p> <p><i>The registrant data is collected via EPP in line with RFC5733 and will be available from our cloud data store in a .csv format. The following data types are downloadable in the .csv file:</i></p> <p><i>List field names / data structure</i></p>
Data location	<p><i>EXAMPLE:</i></p> <p><i>Cloud storage on AWS</i></p> <p><i>.csv files in Dropbox folder accessed by both ABC Limited and DEF &amp; Co.</i></p>
Third party details	<p><i>DEF &amp; Co</i>  <i>123 Example Street</i>  <i>Anytown</i>  <i>AB1 2CD</i></p>

<sup>1</sup> An appropriate independent third party could be any entity of good standing

